



## ARROW SENIOR LIVING

Dear Residents and Families,

We know many of you have concerns about the risk of coronavirus transmission. We are diligently monitoring the situation through updates from the County Health Department and CDC. Our team is also taking additional precautions to increase and expand disinfection measures, such as added frequency of disinfecting all high-touch areas (door handles, hallway and stair railings, elevator buttons, etc.).

At this time, the community is considered at low risk. However, in consideration of the unknowns associated with the COVID-19 virus and the day-to-day changes, we feel it is in the best interest of residents' health and wellbeing that we limit entrance to the community to only essential services, such as health-related visits and supply deliveries. Any visitors entering the community will undergo screening, including having their temperature taken prior to entry.

While the decision was not taken lightly, we want to be aggressive in our approach to best ensure your health and the health of your loved ones.

Resident Services Directors will be using this time to provide technology classes for residents and setting up times in which they can communicate with family and friends outside the community via video calls, such as Zoom, FaceTime, and Skype.

If you have any questions, we request you contact your community directly. Please also follow our Facebook page for ongoing updates regarding community measures.

Warmest Regards,

A handwritten signature in blue ink that reads "Amanda Tweten". The signature is fluid and cursive.

Amanda Tweten

Chief Operating Officer