



May 6, 2020

Dear Residents and Families,

As states and local governments begin to reopen, we are working to reintegrate the community while ensuring resident safety remains our top priority.

Over the next few months, we will begin implementing a four-phase reintegration plan based off certain public health and timeline markers.

I've included in this letter a copy of that plan that provides general goals for each phase. We will work to implement each phase per health and safety recommendations. As we continue to monitor guidelines, elements of the plan may be changed or delayed based on updated guidance and recommendations from the local and state health departments and the CDC.

We are excited to begin the process of moving forward. We appreciate your patience and understanding with the process as we seek to ease restrictions for residents, staff and visitors in a safe and thoughtful manner.

Sincerely,

A handwritten signature in black ink that reads 'Stephanie Harris'.

Stephanie R. Harris
Chief Executive Officer

www.ArrowSeniorLiving.com